

## QUALITY AND FOOD SECURITY POLICY

VETAGRO, strives to maintain and improve food security, exceed customer satisfaction requirements, continuously improve the understanding from the organization on the needs of stakeholders. In order to achieve these assigned objectives, we must focus on a process of continuous activities to achieve improvements at all company levels. To achieve these goals the company's commitment is focused on:

- 1 To comply with national legislation and international rules on food safety and satisfy all contractual requirements and customer expectations in this area.
- 2 To ensure an attentive and active role within the food supply chain to ensure food safety.
- 3 To create and maintain with all customers a lasting and profitable relationship, in order to always provide quality products and services that meet their expectations with sustainable costs and to always comply with current laws and regulations.
- 4 To refuse a lesser quality than specified and the waste of resources in any part of the business.
- 5 To involve all the employees in the process to improve our quality by providing tools and resources, so that everybody is able to perform their duties in the correct way, involving the employees in the understanding and implementation of the Quality and Food Security Policy.
- 6 To implement training to give everyone a chance to express all of their skills.
- 7 To launch and to sustain a common vision of corporate objectives to facilitate cross-functional and interpersonal relationships as to give everyone the knowledge that the contribution of each is important for the company growth and to ensure its well-being.
- 8 To implement and to maintain a Quality Management System in compliance with UNI EN ISO 9001:2008 in order to ensure at any time the respect of the requirements is agreed with the customer.
- 9 To implement and to maintain a food safety management system by the application of a self-monitoring plan in accordance with the HACCP methodology that complies with the requirements of the Regulations CE/183/2005 of UNI EN ISO 22000:2005 International Standard of FAMI-QS, and the CODEX ASSALZOO in order to ensure that the products guarantee food safety of animals and humans.
- 10 To ensure that management systems mentioned here above (points 6-7) are applied to the design, manufacture and sales of complimentary feeds and premixes for farm animals in the VETAGRO production site located in Via Porro n. 2, Reggio Emilia.
- 11 To communicate, to implement, and to maintain the commitments made in this document to all organization levels.

Quality indicators were introduced to better evaluate both the internal improvement and the Customer Satisfaction, these indicators are regularly verified during the Management Review to fix measurable qualitative objectives. These goals are defined in specific requirements associated with a target date and are verified at least once a year during the Management Review.

The President of VETAGRO, to confirm the responsibility assumed, and in order to provide the support and resources needed for all the activities of Quality and Food Security Improvement, carries out periodical reviews of the Quality and Food Security Management System to verify the implementation and the update of the Quality and Food Security Policy and if necessary, to do improvements.

President  
(Prof. Andrea Piva)

Reggio Emilia, April 20, 2010